INSTRUCTION MANUAL

HI98194, HI98195, HI98196

Multiparameter Meters
pH/mV, ORP, EC, TDS, Resistivity,
Salinity, Seawater & Dissolved Oxygen,
Atmospheric Pressure & Temperature





Dear Customer, |

Thank you for choosing a Hanna Instruments product.

Please read this instruction manual carefully before using the instrument. This manual will provide you with the necessary information for correct use of the instrument, as well as a precise idea of its versatility.

If you need additional technical information, do not hesitate to e-mail us at tech@hannainst.com or view our worldwide contact list at www.hannainst.com.

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Chapter 1 - INTRODUCTION

Remove the instrument from the packing material and examine it carefully to make sure that no damage has occurred during shipping. If there is any damage, please contact your local Hanna Instruments Office.

METERS WITH PROBES - packaged together in a sturdy carrying case with:

- HI7698290 calibration beaker
- HI9828-20 calibration solution (230 mL)
- USB cable
- 1.5V AA batteries (4 pcs.)
- probe maintenance kit
- appropriate probe shield
- specified sensors
- Instruction Manual and Quick Reference Guide
- Certificate

Note: Save all packing materials until you are sure that the instrument functions correctly. Any damaged or defective items must be returned in their original packing material with the supplied accessories.

- HI98194 pH/mV, ORP, EC, TDS, Resistivity, Salinity, Seawater σ , Dissolved Oxygen, Atmospheric Pressure and Temperature Multiparameter meter with HI7698194 probe.
- HI98195 pH/mV, ORP, EC, TDS, Resistivity, Salinity, Seawater σ , Atmospheric Pressure and Temperature Multiparameter meter with HI7698195 probe.
- HI98196 pH/mV, ORP, Dissolved Oxygen, Atmospheric Pressure and Temperature Multiparameter meter with HI7698196 probe.

HI9819X is a portable logging multiparameter system (instrument, probe) that monitors up to 14 different water quality parameters (7 measured, 7 calculated).

The microprocessor-based intelligent multisensor probes allows measurement of many water quality parameters such as pH, ORP, dissolved oxygen, conductivity and temperature with data logging. The system is easy to setup and easy to use.

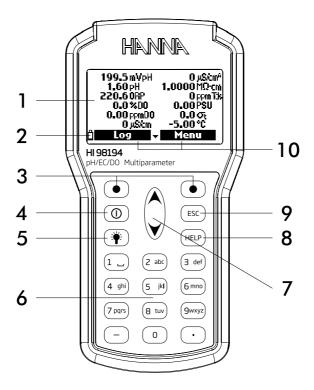
The HI9819X features a graphic, backlit display that automatically sizes the digits to fit the screen with on-screen graphing capability. Each parameter is fully configurable.

HI9819X was designed to withstand harsh environments and is the ideal solution for field measurements of lakes, rivers and sea.

The meter meets IP67 standards (30 minute immersion at a depth of 1 m) and the multisensor probe meets IP68 standards (continuous immersion in water).

Main features of the HI9819X systems:

- Rugged meter and probe
- Easy to use
- Measure up to 14 parameters and display of up to 12 parameters
- Waterproof protection (IP67 for the meter and IP68 for the probe)
- Graphic LCD with backlight
- Built-in barometer for D.O. concentration compensation (HI98194, HI98196 only)
- Quick calibration feature
- · Measurement check to eliminate any erroneous readings
- Auto recognition of probe and sensors
- Log-on-demand and automatic logging (up to 45,000 samples) on meter for all parameters
- Graphical display of logged data
- USB interface for PC communication
- Auto-ranging for EC readings (HI98194, HI98195 only)
- Good Laboratory Practice feature, the last 5 calibrations are automatically stored
- Field-replaceable sensors with color coded caps
- Meter is powered with alkaline batteries

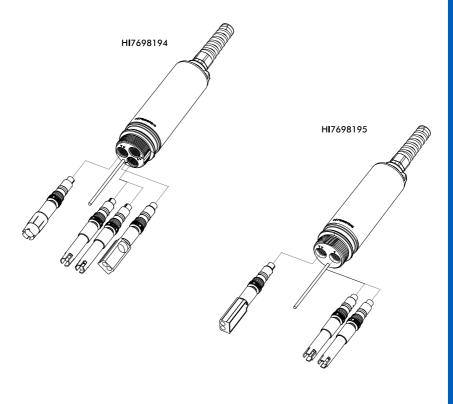


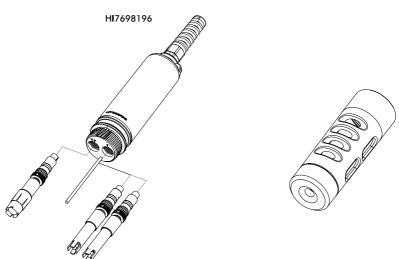
- 1. Graphic LCD
- 2. Battery level indicator
- 3. Softkeys
- 4. ① On/Off key: turn the meter on and off
- 5. * Lamp key: turn the backlight on and off
- 6. Alphanumeric keyboard: insert alphanumeric codes
- 7. ▲/▼ Arrow keys: scroll the displayed options/message
- 8. HELP key: obtain information about the displayed screen
- 9. ESC key: return to the previous screen
- 10. Softkey functions defined on display

Chapter 2 - QUICK START

- Sensor O-Rings must be lubricated with the supplied grease prior to installation.
- HI769819X probes have 2 or 3 sensor connectors sockets identified with color-coded triangles:
- Connector 1 (red): For either pH/ORP, pH sensor
- Connector 2 (white): For dissolved oxygen sensor (HI98194, HI98196 only)
- Connector 3 (blue): For EC sensor (HI98194, HI98195 only)
- Position the connector key towards the center of the probe, make sure the connector is seated correctly (the sensor will no longer move freely) before tightening the locking threads.
- To protect the sensors, screw the protective shield onto the probe body.
- With the meter off, connect the probe to the instrument input on the top of the meter. Align the pins and key then push the plug into the socket and tighten the thread.
- Turn the meter on by pressing the **On/Off** key. The meter will automatically recognize the probe and the installed sensors and identify them on the probe status screen.
- Press **Measure** to view the measurement screen.







The main operating modes for HI9819X are measurement, logging and setup.

The measurement screen can be configured to display a single measurement or up to 12 simultaneous measurements by using the numbers 1-7 on the keypad. Use the \checkmark keys to scroll through the measurements not being displayed. See page 24 for more details.

The measurement units will blink if the system has not been calibrated and the measurement number will blink when the reading is out of range.

Press **Log** to display the logging menu. You can either log a single sample on the meter or start an interval log on the meter. See **Chapter 10** for more details.

Press **Menu** to enter setup mode. You can configure which parameters you want to measure, calibrate the sensors, change system settings and view the meter and probe status.

HI9819X features context sensitive **HELP**, which provides useful information regarding the displayed screen

Simply press the **HELP** key to access this function, then use the \triangle/\bigvee keys to scroll through the message.

To escape from the HELP window, press the HELP key again or ESC.

Chapter 3 - SPECIFICATIONS

Temperature

Range	-5.00 to 55.00 °C; 23.00 to 131.00 °F; 268.15 to 328.15 K
Resolution	0.01 °C; 0.01 °F; 0.01 K
Accuracy	\pm 0.15 °C; \pm 0.27 °F; \pm 0.15 K
Calibration	Automatic at 1 custom point

pH/mV

Range	0.00 to 14.00 pH; ± 600.0 mV
Resolution	0.01 pH; 0.1 mV
Accuracy	\pm 0.02 pH; \pm 0.5 mV
Calibration	Automatic at 1, 2 or 3 points with automatic recognition of 5 standard buffers (pH 4.01, 6.86, 7.01, 9.18, 10.01) and 1 custom buffer

ORP

Range	± 2000.0 mV
Resolution	0.1 mV
Accuracy	\pm 1.0 mV
Calibration	Automatic at 1 custom point (relative mV)

DISSOLVED OXYGEN (HI98194, HI98196 only)

	1
Range	0.0 to 500.0 %; 0.00 to 50.00 ppm (mg/L)
Resolution	0.1 %; 0.01 ppm (mg/L)
Accuracy	0.0 to 300.0 %: \pm 1.5 % of reading or \pm 1.0 % whichever is greater;
	300.0 to 500.0 %: \pm 3 % of reading
	0.00 to 30.00 ppm (mg/L) : \pm 1.5 % of reading or \pm 0.10 ppm (mg/L)
	whichever is greater;
	30.00 ppm (mg/L) to 50.00 ppm (mg/L): \pm 3 % of reading
Calibration	Automatic 1 or 2 points at 0, 100 % or 1 custom point

CONDUCTIVITY (HI98194, HI98195 only)

	' ''
Range	0 to 200 mS/cm (absolute EC up to 400 mS/cm)
Resolution	Manual: 1 μ S/cm; 0.001 mS/cm; 0.01 mS/cm; 0.1 mS/cm; 1 mS/cm Automatic: 1 μ S/cm from 0 to 9999 μ S/cm; 0.01 mS/cm from 10.00 to 99.99 mS/cm; 0.1 mS/cm from 100.0 to 400.0 mS/cm Automatic (mS/cm): 0.001 mS/cm from 0.000 to 9.999 mS/cm; 0.01 mS/cm from 10.00 to 99.99 mS/cm; 0.1 mS/cm from 100.0 to 400.0 mS/cm
Accuracy	± 1 % of reading or ± 1 μ S/cm whichever is greater
Calibration	Automatic single point, with 6 standard solutions (84 μ S/cm, 1413 μ S/cm, 5.00 mS/cm, 12.88 mS/cm, 80.0 mS/cm, 111.8 mS/cm) or custom point

RESISTIVITY (HI98194, HI98195 only)

Range	0 to 999999 Ω·cm; 0 to 1000.0 kΩ·cm; 0 to 1.0000 MΩ·cm
Resolution	Depending on resistivity reading
Calibration	Based on conductivity or salinity calibration

TDS (Total Dissolved Solids) (HI98194, HI98195 only)

Range	0 to 400000 ppm (mg/L); (the maximum value depends on the TDS factor)
Resolution	Manual: 1 ppm (mg/L); 0.001 ppt (g/L); 0.01 ppt (g/L); 0.1 ppt (g/L); 1 ppt (g/L) Automatic: 1 ppm (mg/L) from 0 to 9999 ppm (mg/L); 0.01 ppt (g/L) from 10.00 to 99.99 ppt (g/L); 0.1 ppt (g/L) from 100.0 to 400.0 ppt (g/L); Automatic ppt (g/L): 0.001 ppt (g/L) from 0.000 to 9.999 ppt (g/L); 0.01 ppt (g/L) from 10.00 to 99.99 ppt (g/L); 0.1 ppt (g/L) from 100.0 to 400.0 ppt (g/L)
Accuracy	± 1 % of reading or ± 1 ppm (mg/L) whichever is greater
Calibration	Based on conductivity or salinity calibration
	•

SALINITY (HI98194, HI98195 only)

Range	0.00 to 70.00 PSU
Resolution	0.01 PSU
Accuracy	$\pm 2\%$ of reading or ± 0.01 PSU whichever is greater
Calibration	Based on conductivity calibration

Note: For HI98196 Salinity can be set from 0.00 to 70.00 PSU in setup menu.

SEAWATER SIGMA (HI98194, HI98195 only)

Range	0.0 to 50.0 $\sigma_{\rm i}$ $\sigma_{\rm 0}$ $\sigma_{\rm 15}$
Resolution	0.1 σ_{1} σ_{0} σ_{15}
Accuracy	$\pm 1.0 \sigma_{1} \sigma_{0} \sigma_{15}$
Calibration	Based on conductivity or salinity calibration

ATMOSPHERIC PRESSURE

Range	450.0 to 850.0 mmHg; 17.72 to 33.46 inHg; 600.0 to 1133.2 mbar; 8.702 to 16.436 psi; 0.5921 to 1.1184 atm; 60.00 to 113.32 kPa
Resolution	0.1 mmHg; 0.01 in Hg; 0.1 mbar 0.001 psi; 0.0001 atm; 0.01 kPa
Accuracy	± 3.0 mmHg within $\pm 15^{\circ}\mathrm{C}$ from calibration temperature
Calibration	Automatic at 1 custom point

METER SPECIFICATIONS

Temperature Compensation	Automatic from -5 to 55 °C (23 to 131 °F)
Logging Memory	45,000 records (continuous logging or log-on-demand of all parameters)
Logging Interval	1 second to 3 hours
PC Software	USB (with HI9298194 software)
Waterproof Protection	IP67
Environment	0 to 50 °C (32 to 122 °F); RH 100 %
Battery Type	1.5V, AA alkaline batteries (4 pcs.)
Battery Life	360 hours of continuous use without backlight / 50 hours with backlight
Dimensions/Weight	185 x 93 x 35.2 mm (7.3 x 3.6 x 1.4") / 400 g (14.2 oz.)

METER BATTERY LIFE

The power consumption of the HI9819X multiparameter systems are dependent on two things:

- 1. The measurement system configuration (sensor configuration)
- 2. The meter configuration (logging interval and backlight use)

The following table estimates the meter's battery life connected to a HI769819X probe with backlight off.

Note: Backlighting use consume the most power. The table variables, battery selection and parameter selection.

	pH/ ORP, D.O., EC
Backlight OFF, 1 s log	280 hours
Backlight OFF, 4 min log	360 hours
Backlight OFF, 10 min log	400 hours
Backlight ON, 4 min log	50 minutes
Backlight ON, 10 min log	50 minutes

Sensor Inputs	3 for H17698194 2 for H17698195 and H17698196		
Sample Environment	Fresh, brackish, seawater		
Waterproof protection	IP68		
Operating Temperature	-5 to 55 °C		
Storage Temperature	-20 to 70 °C		
Maximum Depth	20 m (66')		
Dimensions (without cable)	342 mm (13.5"), dia=46 mm (1.8")		
Weight (with batteries and sensors)	570 g (20.1 oz.)		
Cable Specification	Multistrand-multiconductor shielded cable with internal strength member rated for 68 kg (150 lb) intermittent use		
Wetted Materials	Body: ABS Threads: Nylon Shield: ABS/316 SS Temp probe: 316 SS O-Rings: EPDM		

	HI7698194-0	HI7698194-1	HI7698194-2	HI7698194-3	
Description	рН	pH/ORP	Dissolved Oxygen	EC	
Measure Type Primary Unit	pH, mV (pH)	pH, mV (pH/ORP)	D.O. (% sat. & conc.)	EC	
Measure Range	0.00 to 13.00 pH ± 600.0 mV	0.00 to 13.00 pH ±600.0 mV ±2000.0 mV	0.0 to 500.0 % 0.00 to 50.00 mg/L	0.0 to 200.0 mS/cm 0.0 to 400 mS/cm (absolute)	
Temperature Range	-5 to 55 °C	-5 to 55 °C	-5 to 55 °C	-5 to 55 °C	
Color Code	Red	Red	White	Blue	
Materials	Tip: glass (pH) Junction: ceramic Body: PEI Electrolyte: gel Reference: double	Tip: glass (pH); Pt (ORP) Junction: ceramic Body: PEI Electrolyte: gel Reference: double	Cat/An: Ag/Zn Membrane: HDPE Body: white top ABS CAP	Stainless steel electrodes AISI 310 Body: ABS/EPOXY	
Maintenance Solution	HI70300 (storage solution)	HI70300 (storage solution)	HI7042S (D.O. electrolyte)	none	
Dimensions	118 x 15 mm	118 x 15 mm	99 x 17 mm	111 x 17 mm	
Depth	20 m (65')	20 m (65')	20 m (65')	20 m (65')	

Chapter 4 - PROBE INSTALLATION

HI7698194-0 Combination pH sensor features a glass pH sensitive bulb and a silver/silver chloride double junction reference with gelled electrolyte.

HI7698194-1 Combination pH/ORP sensor features a glass sensitive bulb for pH readings, a platinum sensor for redox measurements and a silver/silver chloride double junction reference with gelled electrolyte.



Note: See page 18 for pH preparation. See page 18 for ORP activation.

H17698194-2 Galvanic dissolved oxygen (D.O.) sensor. The thin gas permeable membrane isolates the sensor elements from the testing solution but allows oxygen to pass through. The oxygen that passes through the membrane is reduced at the cathode and causes a current, from which the oxygen concentration is determined. The D.O. sensor conforms to Standard Methods 4500-AG, EPA 360.1.



Note: The D.O. sensor needs to be activated before installation. See page 18 for details.

HI7698194-3 four ring-electrode conductivity (EC/TDS/Resistivity/Salinity) sensor. The sensor is immune to polarization or surface coatings.



pH Preparation

Remove the shipping cap from the pH sensor. If the shipping cap does not contain any liquid, pour HI70300 into shipping cap, place it back on the sensor and soak for at least 1/2 hour before use. If HI70300 is not available, pH 4.01 buffer may be substituted.

ORP Activation

For improved redox measurements, the surface of the sensor must be clean and smooth. A pretreatment procedure should be performed to ensure quick response.

The pretreatment of the sensor is determined by the pH and the ORP potential values of the sample. Use the table below to determine the treatment required.

First locate the typical sample pH. If the corresponding ORP value (mV) is higher than the values in the table below, an oxidizing pretreatment is necessary. If the value is lower, a reducing pretreatment is necessary.

рН	mV								
0	990	1	920	2	860	3	800	4	740
5	680	6	640	7	580	8	520	9	460
10	400	11	340	12	280	13	220	14	160

For reducing pretreatment: immerse the electrode for at least five minutes in HI7091. For oxidizing pretreatment: immerse the electrode for at least five minutes in HI7092.

D.O. Sensor Activation

The D.O. probe is shipped dry. To prepare the sensor for use:

- Remove the black & red plastic cap. This cap is used for shipping purposes only and can be thrown away.
- Insert the supplied O-Ring in to the membrane cap.
- Rinse the membrane with some electrolyte solution. Refill with clean electrolyte.
 Gently tap the membrane cap to dislodge air bubbles. To avoid damaging the membrane, do not touch it with your fingers or directly tap the membrane.
- With the sensor facing down screw the membrane cap counterclockwise to the end of the threads. Some electrolyte will overflow.
- Rinse outside of sensor with deionized water.
- Invert sensor and inspect. There should be no bubbles or debris between the membrane and sensor body.

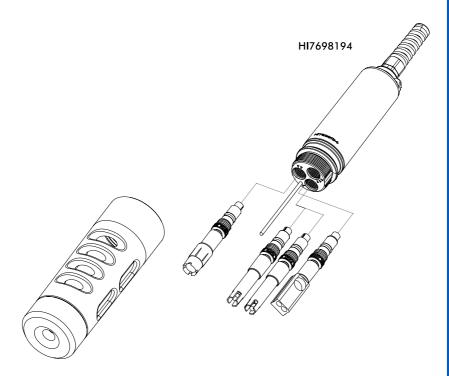
EC Sensor Preparation

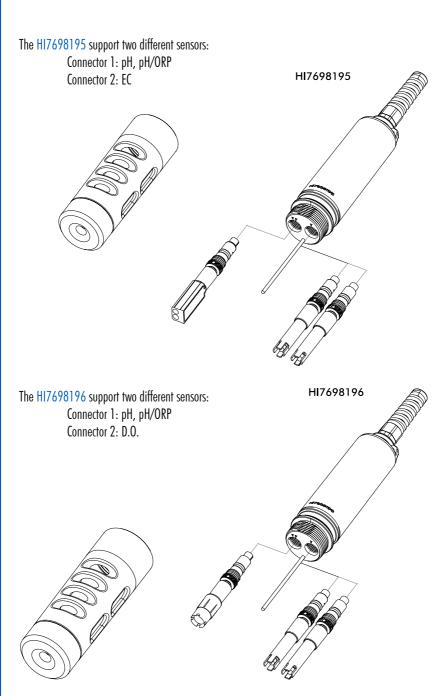
The EC sensor does not need to be soaked or hydrated before use. Use the small brush included in the probe maintenance kit to clean and loosen any debris before using.

The HI7698194 can support three different sensors:

Connector 1: pH, pH/ORP Connector 2: D.O. Connector 3: EC.

To make installation easier, the sensors have color-coded caps and the sockets are identified with colored triangles, corresponding to the colors of the sensors (pH - red; EC - blue; D.O. - white).





For a correct installation:

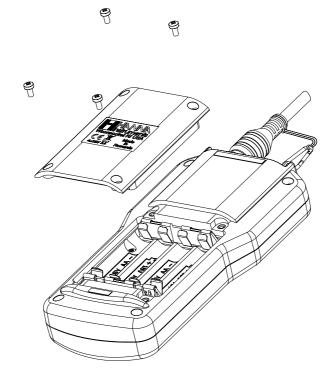
- Grease the sensor O-Ring with the lubricant found in the probe maintenance kit.
 DO NOT SUBSTITUTE other grease/lubricants as it may cause the O-Ring to swell.
- Insert the sensor into the correctly color coded opening while positioning the connector key toward
 the center of the probe. Make sure the connector is seated correctly (the sensor will no longer move
 freely) before tightening the locking threads with your fingers.
- Continue to tighten the locking threads with the tool supplied in the maintenance kit until the sensor is secured tightly against the probe body.
- To protect the sensors, screw the protective shield onto the probe body.
- With the meter off, connect the probe to the DIN socket on the bottom of the meter. Align the pins and key then push the plug into the socket. Secure the probe by attaching the carabinier of the probe to the meter piston.
- Turn on the meter by pressing the **On/Off** key. The meter should automatically recognize the installed sensors and identify them on the probe status screen. If you have an error message or the sensor is not recognized, reconnect the sensor(s) or probe and try again.



Chapter 5 - INITIALIZATION AND MEASUREMENT

HI9819X are supplied with 4 alkaline, size AA batteries.

The battery symbol on the LCD indicates the remaining battery life. The meter has a low battery warning, and when the symbol starts blinking, batteries should be replaced with new ones. When the batteries are discharged the meter will automatically shut off to avoid erroneous readings.



Replace batteries in safe areas only.

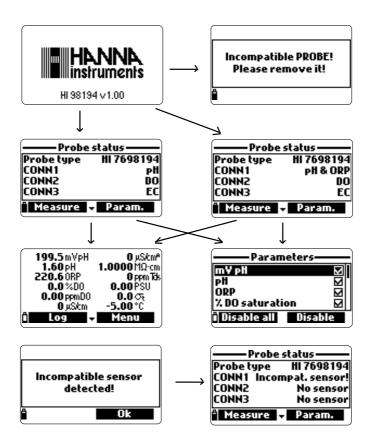
Remove the 4 screws on the rear of the instrument and insert the batteries observing polarity.

Note: Do not mix old and new alkaline batteries.

After connecting the desired sensors to the probe and connecting the probe to the meter (see previous chapter), turn the meter on by pressing **On/Off** key.

After the initialization has been completed if the probe is connected, the meter displays the PROBE STATUS SCREEN. The probe status screen identifies the probe and attached sensors. If an incompatible probe was connected the following message appears and the probe has to be replaced. The compatible meter-probe pairs are: HI98194 - HI7698194; HI98195 - HI7698195; HI98196 - HI7698196.

If an incompatible sensor was connected to the probe, "Incompat.sensor!" will be displayed according to the respective connector. If the sensor was placed in a wrong connector, "Wrong input" will be displayed for that connector.



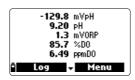
Two active soft keys are found at the bottom of the status screen.

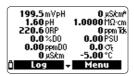
- Press **Measure** to access the measurement mode.
- Press Param to access the "Select Parameter" menu.
 (This screen can also be accessed from the main menu, see Chapter 6 for a detailed description.).
- Press the **DOWN** arrow to view additional information about the probe.

Measurement mode is one of the three main operating modes of HI9819X (along with logging mode and setup mode). During measurement mode HI9819X will simultaneously measure data for all enabled parameters.

Use the numbers on the keyboard to select the number of parameters that are shown on the screen
at one time. The display will automatically resize the font.



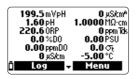




• Press the A/ ★ keys to scroll through the enabled parameters if they do not fit on one screen.

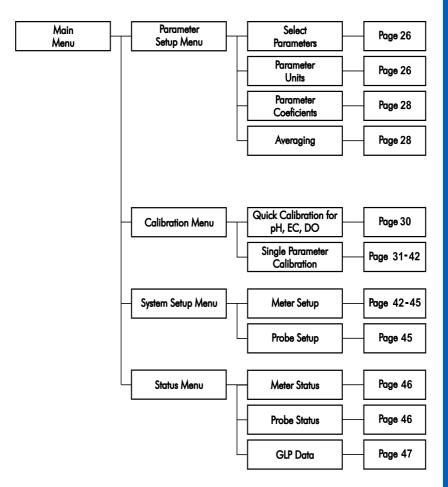
Notes: A flashing measurement value indicates that the measurement is out of range. A flashing measurement unit indicates that the user calibration has not been done and is needed for accurate readings.

- Press Log to enter the log menu. See Chapter 11 for details.
- Press **Menu** to enter the main setup menu. The main menu accesses the parameter setup, calibration, system setup and status options. See the following chapters for details.









Chapter 6 - PARAMETER SETUP MENU

The following options will be displayed:

Warning: Logged data saved on this meter will be changed to selected parameter units or coefficients.





Only the available parameters are present in the list.

Note: If the password protection is enabled, you will be required to enter the password before any parameters can be modified.

Temperature Unit

The user can select the measurement unit: $^{\circ}$ C, $^{\circ}$ F or K. The default value is $^{\circ}$ C.



TDS Unit (HI98194, HI98195 only)

The user can select ppm - ppt or mg/L - g/L measurement unit. The default value is ppm - ppt.



D.O. Concentration Unit (HI98194, HI98196 only)

The user can select ppm or mg/L. Dissolved Oxygen concentration is calculated using % saturation, conductivity (HI98194) or salinity constant (HI98196) and atmospheric pressure. The default value is ppm.



Pressure Unit

The user can select one the following measurement units: psi, mmHg, inHg, mbar, atm, kPa. The default value is psi.



Resistivity Unit (HI98194, HI98195 only)

The user can select resistivity from one of the following measurement units: Ω ·cm, $k\Omega$ ·cm or $M\Omega$ ·cm. Resistivity is calculated from the conductivity measurement. The default unit is $M\Omega$ ·cm.



Seawater Sigma Unit (HI98194, HI98195 only)

This parameter is used for seawater analysis. It is calculated from the conductivity measurement and depends on water pressure, temperature and salinity. **The default value is** $\sigma_{\rm t}$. Users can select the reference temperature: $\sigma_{\rm t'}$ $\sigma_{\rm O_o}$ and $\sigma_{\rm 15}$ (i.e. current temperature, 0 °C or 15 °C).



EC Resolution Unit (HI98194, HI98195 only)

The user can configure the conductivity resolution with one of the following options:



Auto: the meter automatically chooses the range to optimize the measurement. Readings can be in μ S/cm or mS/cm.

Auto mS/cm: the meter automatically chooses the range to optimize the measurement, readings will be in mS/cm only.

 1μ S/cm, 0.001 mS/cm, 0.01mS/cm, 0.1mS/cm or 1mS/cm: the meter will not autorange, the measurement will be displayed with the selected resolution. The default value is Auto.

Absolute EC Resolution Unit (HI98194, HI98195 only)

Absolute conductivity displays the conductivity without temperature compensation. See EC resolution for resolution details.

Note: A small letter "A" added to the μ S/cm or mS/cm unit refers to an absolute conductivity value (i.e. a conductivity reading with no temperature compensation).

TDS Resolution Unit (HI98194, HI98195 only)

The user can configure the TDS resolution with one of the following options:

Auto: the meter automatically chooses the range to optimize the measurement, readings can be in ppt or ppm.

Auto ppt: the meter automatically chooses the range to optimize the measurement, readings will be in ppt only.

1 ppm, 0.001 ppt, 0.01 ppt, 0.1 ppt or 1 ppt: the meter will display the measurement with selected resolution. The default value is Auto.

EC Reference Temperature (HI98194, HI98195 only)

This value is used for temperature compensated conductivity. All EC measurements will be referenced to the conductivity of a sample at this temperature. Press the softkey to select the desired option; 20 $^{\circ}$ C or at 25 $^{\circ}$ C. The default value is 25 $^{\circ}$ C.



EC Temperature Coefficient (HI98194, HI98195 only)

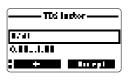
The temperature coefficient Beta (B) is defined by the following equation (using 25 °C as an example): $EC_{25} = EC_x/(1+B(T_x-25))$ Beta is a function of the solution being measured. For freshwater samples Beta is approximately 1.90%/°C. If the actual temperature coefficient of your sample is known, press **Modify** to enter the value.



To confirm press **Accept**. The value can be within 0.00 and 6.00%°C. **The default value is** 1.90%/°C.

TDS Factor (HI98194, HI98195 only)

TDS stands for total dissolved solids, and it is a calculated value based on the conductivity of the solution (TDS = factor x EC $_{25}$). The TDS conversion factor can be set from 0.00 to 1.00. A typical TDS factor for strong ionic solutions is 0.50, while for weak ionic solutions (e.g. fertilizers) is 0.70.



Press Modify to enter the value, press Accept to confirm. The default value is 0.50.

Salinity (HI98196 only)

This value is used to calculate the D.O. concentration where the EC sensor is not available for the meter. To set the value, press **Modify** and enter the desired value between 00.00 to 70.00 PSU. Press **Accept** to save the modification.



Averaging

Averaging is a software filter to minimize sensor noise and provide more stable readings. Averaging is particularly useful to get a representative reading of the "average" value from flowing water. Averaging will affect all measurements.



This value should be kept low if you want a fast response. Press **Modify** to select the desired number of samples to average. This value can be set from 1 to 20 samples. **The default value is 1**.



Note: Each reading takes 1 second, so when logging the first sample will be delayed by a few seconds if averaging is used.

Chapter 7 - CALIBRATION MODE

H19819X's calibration routines are accessed by highlighting

"Calibration" and pressing **Select** from the main menu. Calibration is the process that standardizes the electrical signal from the sensors to reagent standards of known value.



Calibrations are intuitive and menu driven. All calibration data is stored in the non volatile probe memory, allowing probes to be connected to different meters without recalibration. There are two types of calibrations available: the "Quick calibration", which is used for a single point calibration of pH, conductivity, and/or dissolved oxygen and is handy for field work; and the **Single param.** calibration that allows each parameter to be calibrated individually. The user may also restore each parameter to a factory default calibration.

Note: The password will be required if password protection is enabled.

To optimize measurements, it is advisable to establish the optimum calibration period required for the measurement environment. Calibration requirements vary with deployment conditions, for example very turbid biologically-active waters may require more frequent cleanings and calibrations than cleaner waters. General calibration guidelines are listed below:

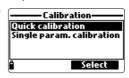
- Set up a routine service schedule where measurement integrity is validated. This is especially
 important for new installation sites or long deployments.
- Inspect sensor connectors for corrosion and replace damaged sensors.
- Inspect sensor O-Rings for damage and if necessary replace and lubricate with the grease found
 in the probe maintenance kit.
- Do not handle the sensing surfaces of the sensors.
- Avoid rough handling and abrasive environments that can scratch the reactive surfaces of the sensors.
- Avoid long-term exposure of sensors to bright sunlight. If possible, calibrate in a shaded area.
- Discard standards after use. Do not return the used standards to the bottles of "fresh" solution.
- For measurements across a temperature gradient (when water temperature is drastically different from the standards), permit the sensors to reach thermal equilibrium before conducting calibrations or making measurements. The heat capacity of the probe is much greater than the air and the small beakers of calibration standards.

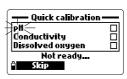
The quick calibration method provides a quick single point calibration for pH, conductivity and dissolved oxygen sensors. HI9828-0 calibration solution is used for both pH and conductivity.

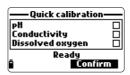
- Fill the calibration beaker 2/3 full with HI9828-0 calibration solution.
- Slowly place the sensors into the solution and dislodge bubbles that may adhere to the sensors.
- Screw the calibration beaker completely on the probe body. Some solution may overflow.
- Wait a few minutes for the system to stabilize.
- From the "Calibration" menu select "Quick calibration".
- A three item calibration menu will appear (pH, conductivity and dissolved oxygen) and "pH" will start to blink along with the "Not ready" message.
- When the pH signal is stable, the "Ready" message appears. Press Confirm to store the calibration data.
- The "Storing" message will appear as the calibration proceeds to the next sensor. A checkmark will appear in the box next to "pH" to indicate a successful calibration.

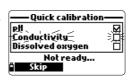
Notes: To bypass any of the calibrations press Skip to move to the next sensor in the quick calibration menu. If the pH sensor is not installed the message "pH sensor not installed! Skip to conductivity calibration" will appear.

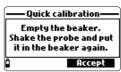
- Following the pH calibration, "Conductivity" will start to blink along with the "Not ready" message.
- When the measurement is stable, "Ready" appears. Press Confirm to store the calibration data and the "Storing" message will appear.









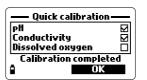


Note: If EC calibration is not required, skip to the D.O. quick calibration by pressing the Skip softkey.

- The message "Empty the beaker." will appear.
- Unscrew the calibration beaker and empty the solution.
- Shake any remaining liquid off the probe and beaker. No droplets should remain on the D.O. sensor membrane.

Note: Do not attempt to dry wipe the D.O. sensor as damage to the membrane may occur.

- Screw the empty calibration beaker on the probe body. The beaker should not be dry.
- Press **Accept** to close the displayed message.
- When the measurement is stable, "Ready" appears. Press Confirm to store the calibration data and the "Storing" message will appear.
- Press **OK** to return to "Calibration" menu.

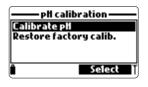


Note: To quit the quick calibration procedure, press ESC at any time. After every calibration the quick calibration window will show a check mark in the box next to the calibrated parameter.

To optimize the pH measurement follow the general guidelines mentioned in the **Chapter 7** introduction.

From the "Calibration" menu select "Single param. calibration" and then "pH calibration".

The display shows two options: "Calibrate pH" and "Restore factory calib.". If a new pH sensor has been installed use "Restore factory calib." before performing a user calibration as some warning messages are based on changes from previous calibrations.



If "Restore factory calib." is selected, all user calibration data will be deleted and the default calibration is restored. A user calibration should follow immediately.

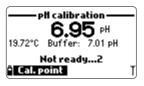
If "Calibrate pH" is selected, the user can perform a new calibration using up to 3 buffers (pH 4.01, 6.86, 7.01, 9.18, 10.01 or one custom buffer). When a 3-point calibration is performed, all old data are overwritten, while with a single or 2-point calibration the meter will also use information from the previous calibration, if exists.

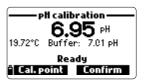
Preparation

Pour small quantities of the selected buffer solutions into clean beakers. To minimize cross-contamination, use two beakers for each buffer solution: the first one for rinsing the sensor and the second one for calibration.

Procedure

- Immerse the sensors in the first buffer rinse solution and stir gently.
- Immerse the pH sensor and temperature probe into the selected buffer and stir gently. The temperature, pH buffer value and the "Not ready" message are displayed.
- Once the reading has stabilized the countdown timer will count down until the display shows the "Ready" message.
- Press **Confirm** to accept the calibration point.
- After the calibration point is confirmed, to avoid cross-contamination immerse the sensors in the next calibration buffer rinse solution and stir gently.
- Press Cal Point to select the next buffer (if necessary), and repeat the calibration procedure outlined above with the second and third buffers.



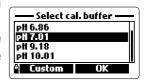


Note: The calibration procedure can be terminated after a single or 2 point calibration by pressing ESC. The message "Storing" followed by "Calibration completed" will be displayed.

- Press **OK** to return to the Calibration menu.
- Press **Measure** to return to the measurement screen.

Custom buffer calibration

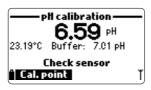
- The H19819X permits a single custom buffer to be used for pH calibration. This can be used along with standard buffers as part of a 2 or 3 point calibration or as a single point.
- To select this option first press **Cal. point** and then **Custom** while the meter is waiting for stable reading.
- A text box window will appear. Use the keypad to enter the value of the buffer at the current temperature. The valid range for custom a buffer is from 0.00 to 14.00 pH.

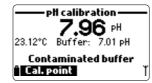


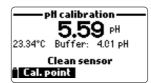
pH Calibration Error Messages

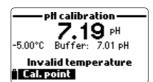
The HI9819X displays a series of messages if an error has occurred during calibration.

If the meter does not accept a pH calibration point, a short message is displayed to indicate the possible error source. The following screens are examples:









These are the available messages:

- "Input out of scale": the pH value is out of range. The pH sensor may require replacement.
- "Check sensor": the electrode may be broken, very dirty or the user has attempted to calibrate the same buffer value twice.
- "Wrong buffer": the displayed pH reading is too far from the selected buffer value. This is often
 seen immediately after a buffer calibration has been completed but before the pH sensor has been
 moved to the next buffer. Check if the correct calibration buffer has been selected.
- "Invalid temperature": the buffer temperature is outside the acceptable range.
- "Wrong buffer" / "Contaminated buffer" / "Check electrode": the buffer is contaminated or the sensor is broken or very dirty.
- "Check sensor" / "Clean sensor": the electrode is broken or very dirty.
- "Wrong" / "Clear old calibration": erroneous slope condition. These messages appear if the slope difference between the current and previous calibration exceeds the slope window (80% to 110%). Press the Clear softkey to cancel the old data and continue the calibration procedure, or press ESC to quit the pH calibration mode.

The "ORP calibration" allows the user to perform a single point custom calibration (relative mV) or to restore the factory calibration.

The Oxidation-Reduction Potential (ORP), displayed in mV, is the voltage that results from the difference in potential between the platinum ORP sensor and the silver/silver chloride reference electrode. ORP values are not temperature compensated, although ORP values can change with temperature (e.g. reference electrode potential changes, sample equilibrium changes). It is important to report ORP values together with the reference electrode used and the temperature.

The inert platinum ORP surface provides an electron exchange site with the sample (or standard) and its surface. The electron exchange is typically very fast in well-poised solutions (standards for example), but may be more lengthy in natural water samples.

Calibration is typically not required for a new ORP sensor, but the process does establish a baseline that can be used as a comparison for future validations.

Calibration is used to compensate for changes due to contamination of the platinum surface and drift in the reference electrode.

A relative mV calibration can also be made to remove the voltage attributable to the Ag/AgCl reference electrode (to display the ORP versus a SHE (standard hydrogen electrode)). This is really an arithmetic correction and is correct only at the standard temperature. For example, HI7022 reads 470 mV at 25 °C versus the Ag/AgCl reference. The ORP mV versus a SHE would be 675 mV. (add 205 mV to the observed value).

Preparation

APPENDIX C — "Accessories" lists Hanna Instruments solutions used for ORP calibrations. The calibration should be conducted at temperatures between 20-26 $^{\circ}$ C. The sensor should be clean and oil free.

Procedure

- From the "Calibration" menu select "Single param. calibration" and then "ORP calibration". The display shows two options: "Custom ORP" and "Restore factory calib.".
- For a user calibration select "Custom ORP".
- Fill a beaker with an ORP test solution (see APPENDIX C "Accessories").
- Using the keypad, insert the numerical ORP value and then press Accept to confirm.
- The stability counter will count down and the message "Ready" and Confirm will be displayed.
- Press **Confirm** to accept the calibration point.
- After confirmation, the following messages are displayed: "Storing" and "Calibration completed".
- Press **OK** to return to the Calibration menu.
- Press **Measure** to return to the measurement screen.
- To restore the factory calibration data, select the corresponding option in the "ORP calibration" menu and then press **Select**.

DISSOLVED OXYGEN CALIBRATION (HI98194, HI98196 only)

The accuracy of dissolved oxygen measurements is directly related to membrane cleanliness and calibration technique. Oily coating and biological contaminants are the primary cause of calibration drift in dissolved oxygen sensors.

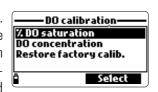
Unfortunately, brushes or other cleaning objects may damage the membrane.

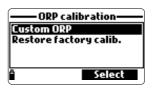
Replacing the membrane cap and electrolyte is the best way to perform periodic maintenance.

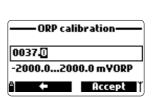
Although it may be easier to calibrate the D.O. sensor prior to deployment, it is advised to calibrate at the site of deployment. Errors in measurement may result if altitude and barometric pressure differ between the calibration and measurement site.

Note: Perform either the % D.O. saturation or D.O. concentration calibration.

If the % D.O. saturation range is calibrated, the D.O. concentration range will also be calibrated, and vice versa. Dissolved oxygen concentration values are based on % D.O. saturation, temperature, salinity and atmospheric pressure. A standard solution or a reference D.O. meter may be used to compare readings during calibration.







The calibration of the D.O. concentration range can only be performed at a single custom point (4 to 50 mg/L). It is recommended to calibrate the D.O. sensor close to the values that will be measured. Choose "DO calibration" from the "Calibration" menu, select the D.O. calibration type using the $\begin{subarrange} \begin{subarrange} \begin{subarrange}$

% D.O. saturation

The calibration of the % D.O. saturation range can be performed at a single or 2 standard points (0 % and 100 %), or at a single custom point (50 % to 500 %).

Procedure:

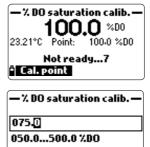
- To calibrate at 100 %, fill the calibration beaker with approximately 4 mm (5/32") of water and screw it onto the probe. The membrane should not be wet. This condition corresponds to air 100 % saturated with oxygen and water vapor.
- The reading, temperature, calibration point and the "Not ready" message are displayed.
- Once the reading has stabilized the countdown timer will count down until the display shows the "Ready" message.
- Press **Confirm** to accept the calibration point. After confirmation, put the D.O. and temperature sensors into

HI7040 zero oxygen solution and wait for stability to be reached. The stability timer will count down and **Confirm** will appear. Press **Confirm** to store the calibration.

- The following messages will appear: "Storing" and "Calibration completed".
- Press **OK** to return to the "Calibration" menu.
- Press **ESC** twice to return to the main menu.
- Press **Measure** to return to the measurement screen.

Notes: The user can perform a single point calibration by pressing ESC after the first point is accepted.

If the D.O. input is not within the acceptable range, the message "Invalid input" is displayed.

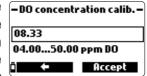


Single point Custom % saturation calibration

- For a calibration at another known value place sensor and temperature probe into the known solution and change the calibration value, press the Cal. point softkey and select the desired point.
- To insert a different calibration value, press Cal. point and then Custom. Insert the desired value
 using the keypad, then press Accept.
- When the reading is stable, the "Ready" message is displayed. Press Confirm to store the calibration point.
- The following messages will appear: "Storing" and "Calibration completed".
- Press **OK** to return to the "Calibration" menu.
- Press ESC twice to return to the main menu.
- Press **Measure** to return to the measurement screen.

D.O. concentration (HI98194, HI98196 only)

Verify the barometric pressure, conductivity and temperature reading are correct. Calibrate them if necessary. To calibrate the D.O. concentration range, a solution with known dissolved oxygen concentration value is needed. The solutions used to calibrate with, should be determined independently (for instance by



Winkler titration). Place the D.O. sensor with temperature sensor into the known solution.

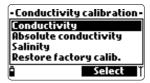
- From the "DO calibration" menu, select the "DO concentration" option, insert the known concentration. Allow the sensors to reach thermal equilibrium with the solution. Stir or agitate if possible to keep fresh solution in front of the membrane and press **OK**.
- When the reading is stable, the stability timer will count down and Confirm will appear. Press Confirm to accept the value.
- When the messages "Storing" and "Calibration completed" appear, the calibration is completed.
 To return to the "Calibration" menu, press OK.
- To return to the main menu, press **ESC** twice.

A conductivity calibration is used to adjust for variations in cell factors by using a standard solution of known conductivity. Oily coating and biological contaminants are the primary cause of calibration drift in conductivity sensors.

This type of fouling changes the apparent cell geometry, resulting in a shift in cell constant. Before performing a conductivity calibration inspect the EC sensor for debris or blockages. The EC electrodes are situated inside the two small channels found in the bottom of the conductivity sensor. Clean using the small brush from the probe maintenance kit. Flush with water. A mild detergent may be used to remove oily coatings. Always flush with clean water after cleaning.

Note: For a correct conductivity calibration, the probe shield or the calibration beaker must be used.

The conductivity calibration menu includes 3 different types of calibration: Conductivity, Absolute conductivity and Salinity. The "Conductivity" option allows a single point calibration with a standard solution selectable by the user. This calibration is temperature compensated.



The "Absolute conductivity" option allows a single point calibration with a conductivity solution of known non-temperature compensated value at the current temperature.

The "Salinity" option allows calibration with a standard salinity solution.

The 3 calibrations are related, so that each one will calibrate all 3 measurements.

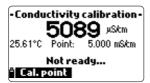
Note: To improve accuracy, choose a calibration standard near the sample conductivity.

Choose "Conductivity calibration" from the "Calibration" menu. Select the calibration type using the \land/\lor keys and press **Select** to confirm.

Conductivity

- Select the "Conductivity" option and press **Select** to confirm.
- Fill the calibration beaker with a conductivity standard (see APPENDIX C "Accessories" for choosing the proper Hanna Instruments standard solution).
- Pour additional standard into a second beaker to be used to rinse the sensor.

- Immerse the sensor into the rinse standard by raising and lowering the beaker a few times to ensure that the EC sensor channels are filled with fresh standard.
- Place the calibration beaker over the EC sensor and dislodge any trapped bubbles. Screw the beaker into place. Wait for the reading to stabilize.
- The main display shows the actual reading, while the secondary level displays the current temperature and the standard value.

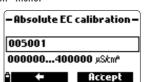




- To change the standard value, press **Cal. point** and the list of available standard values is displayed: 0 μ S/cm, 84 μ S/cm, 1413 μ S/cm, 5.00 mS/cm, 12.88 mS/cm, 80.0 mS/cm and 111.8 mS/cm.
- The third level displays the status message.
- Press **Custom** to insert a custom value (temperature compensated value). Insert the desired value using the keypad, then press **Accept**.
- When the reading becomes stable, the stability timer will count down and Confirm will appear.
 Press Confirm to save the calibration.
- After confirmation, the following messages are displayed: "Storing" and "Calibration completed".
- Press **OK** to return to the "Calibration" menu.
- Press **ESC** twice to return to main menu.
- Press Measure to return to the measurement screen.

Absolute Conductivity

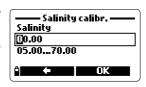
- Select "Absolute conductivity" from the "Conductivity calibration" menu.
- Use the keypad to enter the custom value with the desired resolution. Press Accept to confirm.
- Fill the calibration beaker with conductivity standard with known conductivity at the temperature of standardization.
- Pour additional standard into a second beaker to be used to rinse the sensor.
- Immerse the sensor into the rinse beaker and raise and lower the beaker to ensure that the EC sensor channels are filled with fresh standard.



- Place the calibration beaker over the EC sensor and dislodge any trapped bubbles. Screw the beaker into place. Wait for the reading to stabilize. The stability timer will count down and Confirm will appear.
- Note the temperature and adjust the conductivity value if needed.
- Press **Confirm** to save the calibration.
- After confirmation, the following messages are displayed: "Storing" and "Calibration completed".
- Press **OK** to return to the "Calibration" menu.
- Press ESC twice to return to the main menu.
- Press **Measure** to return to the measurement screen.

Salinity

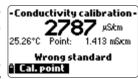
The measurement of salinity is based on the Practical Salinity Scale which uses the EC measurement. If the user has a standard with known PSU value it may be used to calibrate the conductivity sensor.



- Select "Salinity" from the "Conductivity calibration" menu.
- Use the keypad to enter the known salinity value of the calibration solution. Press Accept to confirm.
- Fill the calibration beaker with salinity standard of known value.
- Pour additional standard into a second beaker to be used to rinse the sensor.
- Immerse the sensor into the rinse beaker and raise and lower the beaker to ensure that the EC sensor channels are filled with fresh standard.
- Place the calibration beaker with standard over the EC sensor and dislodge any trapped gas bubbles. Screw the beaker into place.
- Wait for the reading to stabilize. The stability timer will count down and Confirm will appear.
- Note the temperature and adjust the salinity value if needed.
- Press Confirm to save the calibration.
- After confirmation, the following messages are displayed: "Storing" and "Calibration completed".
- Press **OK** to return to the "Calibration" menu.
- Press **ESC** twice to return to the main menu.
- Press Measure to return to the measurement screen.

Notes: These procedures calibrate the slope value. To calibrate the offset, set the calibration point at 0 μ S/cm and repeat the procedure.

If the temperature input is not within the acceptable range (0 to 50 °C), the message "Invalid temperature" is displayed.

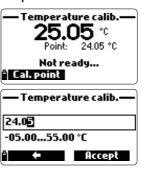


If the conductivity input is not within the acceptable range, the message "Wrong standard" is displayed.

The probe is factory calibrated for temperature readings. The user can perform a single point temperature calibration or restore factory calibration.

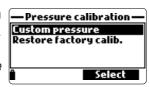
This procedure requires a reference temperature measuring instrument.

- Select "Temperature" from the "Calibration" menu.
- Select "Calibrate temperature".
- Insert the probe in an isothermal bath with reference instrument and allow the probe to come to thermal equilibrium.
- Use the keypad to enter the known temperature and then press Accept to confirm.
- The stability timer will count down and the message "Ready" and "Confirm" will be displayed.
- Press **Confirm** to store the calibration point.
- After confirmation, the following messages are displayed "Storing" and "Calibration completed".
- Press **OK** to return to the "Calibration" menu.
- Press **Measure** to return to the measurement screen.
- To restore the factory calibration, select the corresponding option in the "Temperature calib." menu and then press Select.



Place H19819X in a wind-free area and choose "Custom pressure" to perform a user calibration or "Restore factory calib".

Note: "Custom pressure" procedure requires a reference barometer.



-Pressure calibration

Accept

0600.0...1133.2 mbar

1932.3

Select the "Atm. pressure" from the "Calibration" menu.

- Select the "Custom pressure" option.
- Using the keypad, insert the numeric value that agrees with the reference meter and then press Accept to confirm.
- The stability counter will count down and the message "Ready" and "Confirm" will be displayed. Press Confirm to store the calibration point.
- After confirmation, the following messages are displayed: "Storing" and "Calibration completed".
- Press **Measure** to return to the measurement screen.
- Press **OK** to return to the "Calibration" menu.
- To restore the factory calibration, select "Restore factory calib." in the "Pressure calibration" menu and press **Select**.

Chapter 8 - SYSTEM SETUP

From the main menu, select "System setup" and then "Meter setup" or "Probe setup".

Note: If the password protection is enabled, you will be required to enter the password before any settings can be modified.

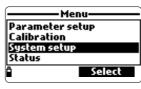
Time

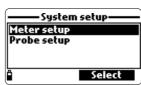
The meter uses a real time clock for logging. The time and time format are set in this function.

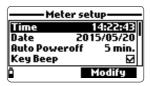
Press **Modify** and set the time using the keypad.

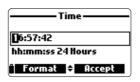
Press **Accept** to save the time. When using the 12 hour format, press A or P on the keypad for AM or PM after you set the time. Press **Format** to change between 12 and 24 hour formats.

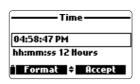
The default format is 24 hours.











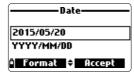
Date

The date and date format are set in this function. Press **Modify** and set the date using the keypad.

Press **Accept** to save the date.

Press **Format** to change between the available date formats: DD/MM/YYYY, MM/DD/YYYY, YYYY/MM/DD, YYYY-MM-DD,

MM-DD-YYYY, and DD-MM-YYYY. The default format is YYYY/MM/DD.



2015/05/20

Modify

◩

Auto Poweroff

The Auto Poweroff function is used to save battery life. After the set time is elapsed, the meter will:

- 1. Automatically switch off, if in normal measurement mode. Press **On/Off** to switch on again.
- 2. Enter a sleeping mode, if the continuous logging mode is selected with a logging interval of at least 30 seconds. The "Auto Poweroff" message and the Wake up softkey appear on the LCD; logging is not stopped. Press Wake up to reactivate the display.





Date

Auto Pow Key Beep

Error Beep

Available options are: Not used (disabled), 5, 10, 15, 20, 30 or 60 minutes. Press **Modify** to select the desired time interval. **The default value is "not used"**.

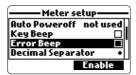
Key Beep

If enabled, an acoustic signal sounds every time a key is pressed. A checked box indicates this function has been enabled. **The default setting is disabled**.



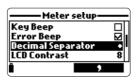
Error Beep

If enabled, an acoustic signal sounds every time an incorrect key is pressed, or when an error occurs. A checked box indicates this function has been enabled. **The default setting is disabled**.



Decimal Separator

The user can select the type of decimal separator: "dot" or "comma". Press the softkey to select the desired option. The default setting is "dot".

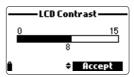


LCD Contrast

The LCD contrast can be adjusted with this function.

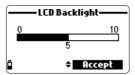
Press **Modify** to enter this function.

Use the ▲/▼ keys to change the contrast level and press **Accept** to save the new value. **The default value is 8**.



LCD Backlight Intensity

The LCD backlight intensity can be adjusted with this function. Use the \land/\lor keys to change the level and press **Accept** to save the new value. The default value is 7.



Meter Password

The Meter Password protects against unauthorized configuration changes and log data erasure. When implemented, many setting and functions cannot be modified or viewed without entering the correct password. Once entered, the password will not be required until the meter is turned ON again.

To enable the password proceed as follows:

- Highlight "Meter Password" and press Modify.
- Enter the desired password (of 6 digits) in the text box and press Accept.





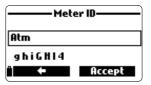
Note: While typing, the characters are masked with a "*" (star) symbol.

- The meter will require password confirmation. Retype the same password and press Accept to confirm.
- The meter returns to the "Meter Setup" menu. The checkbox corresponding to the meter password is checked.

To disable the password protection highlight "Meter Password" and press **Modify**, enter the password and then press Disable. "No password" appears in the text box. Press **Accept** to confirm.

Meter ID

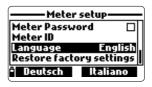
The Meter ID may be used to uniquely identify a meter/operator. Press **Modify** and a text box appears. Use the keypad to insert the desired alphanumeric ID and press **Accept** to store the identification. A maximum of 14 characters can be used.



Language

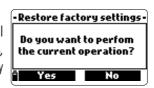
The language used in the meter user interface can be changed. The default language is English.

Please contact your local Hanna Instruments Office for currently available languages.



Restore Factory Settings

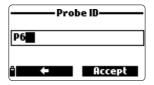
This function restores measurement settings to their original factory values. This includes measurement units, coefficients, other measurement configurations and all logged data. The factory calibration for the sensor channels is not affected.



- Select the "Restore factory settings" and press Select.
- The meter will ask to confirm: press Yes to confirm or No to escape.

Probe ID

The probe can be labeled with an identification code: press **Modify** and a text box will be dis played. Use the keypad to enter the desired alphanumeric code and then press **Accept**. A maximum of 14 characters can be used.



Chapter 9 - STATUS

Useful information regarding the meter, probe (if connected) and GLP calibration data are available for viewing by selecting "Status" from the main menu.



Select "Meter Status" to display information related to the battery, logging, internal temperature, password, Meter ID, serial number and firmware version.

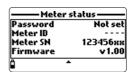


Press \wedge/\forall to scroll through the status screens.

Press **ESC** to return to the "Status" menu.

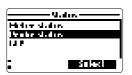




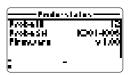


Select "Probe Status" to display information related to the probe type, connected sensors, Probe ID, serial number and firmware version.

- Press ▲/▼ to scroll through the status screens.
- Press **ESC** to return to the "Status" menu.







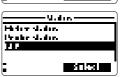
Note: The probe status screen will automatically be displayed when the probe sensor status has changed. If this occurs, the "Measurement Screen" and "Parameter Selection" softkeys are available (see Meter Initialization).

GLP (Good Laboratory Practice) is a set of functions that allows the user to store or recall data regarding the probe calibration. This feature also allows the user to associate readings with specific calibrations.

To view GLP data select "GLP" from the "Status" menu. The complete list of available parameters appears. Select the desired parameter to view the stored GLP information.

Calibration
System setup
GPS Menu
Status
Select

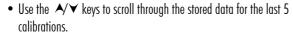
Notes: If no calibration data is available for the selected parameter, the display shows the message "No GLP data available for this measurement". Press OK to return to the previous screen.



GLP data is stored for the last 5 calibrations. This calibration history allows the user to detect when readings start to change and sensors may require cleaning or replacement.

pН

- From the "GLP" menu, select the "pH" option.
- Data regarding the last pH calibration will be displayed: offset, acidic slope, basic slope, buffers used, time and date of the calibration.



• Press ESC to return to the "GLP" menu.





Notes: A "C" label near the buffer value indicates a custom point, while an "H" indicates a Hanna Instruments standard buffer value.

If a quick calibration was performed, the buffer values are replaced with the "Quick calibration" indication.

If no pH calibration has been performed or if calibration was cleared using the "Restore factory calib." option the offset and slope values are set to default, and the message "Factory calibration" is displayed. Press ESC to return to the previous screen.



ORP

- From the "GLP" menu select the "ORP" option.
- Data regarding the last ORP calibration will be displayed: calibration point, time and date.
- Use the ▲/▼ keys to scroll through the stored data for the last 5 calibrations.
- Press **ESC** to return to the "GLP" menu.



Notes: If no ORP calibration has been performed or if calibration was cleared using the "Restore factory calib." option the offset and slope values are set to default, and the message "Factory calibration" is displayed. Press ESC to return to the previous screen.

Dissolved Oxygen

- From the "GLP" menu select the "Dissolved oxygen" option.
- Data regarding the last D.O. calibration will be displayed: calibration points, % saturation or concentration, time and date.
- Use the ▲/▼ keys to scroll throught the stored data for the last 5 calibrations.



Notes: A "C" label near the calibration point indicates a custom point, while an "H" indicates a Hanna Instruments standard value.

When the % D.O. range is calibrated, also the D.O. concentration range is calibrated, and vice versa.

If no D.O. calibration has been performed or if calibration was cleared using the "Restore factory calib." option the offset and slope values are set to default, and the message "Factory calibration" is displayed. Press ESC to return to the previous screen.

Conductivity

- From the "GLP" menu select the "Conductivity" option.
- Data regarding the last conductivity calibration will be displayed: calibration point, cell constant value, calibration type (conductivity, absolute conductivity or salinity), time and date of the calibration.
- Use the ▲/▼ keys to scroll through the stored data for the last 5 calibrations.





Temperature

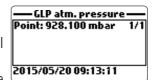
- From the "GLP" menu select the "Temperature" option.
- Data regarding the last temperature calibration will be displayed: calibrated point, time and date.
- Use the **A/∀** keys to scroll through the stored data for the last 5 calibrations.

—— GLP Temperature —	
Point: 25.00 °C	1/1
2015/05/19 17:26:21	

Notes: If no user temperature calibration has been performed or if calibration was cleared using the "Restore factory calib." option the offset value is set to default, and the message "Factory calibration" is displayed. Press ESC to return to the previous screen.

Atmospheric Pressure

- From the "GLP" menu select "Atm. pressure".
- Data regarding the last atmospheric pressure calibration will be displayed: custom calibration point, time and date.
- Use the A/Y keys to scroll through the stored data for the last 5 calibrations



Notes: If no atmospheric pressure calibration has been performed or if calibration was cleared using the "Restore factory calib." option the offset value is set to default, and the message "Factory calibration" is displayed. Press ESC to return to the previous screen.

Chapter 10 - LOGGING MODE

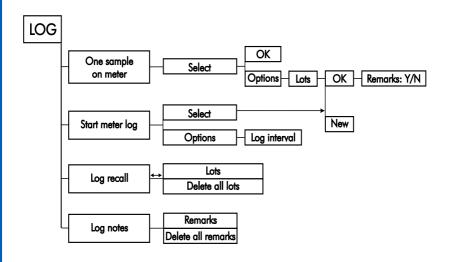
The HI9819X and the corresponding probe offer many logging options that can be combined based on user needs. The following figures describe the available logging options.



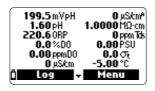




From measurement mode, press Log to access the log menu.



The data logged on the meter are organized by lots. Up to 45,000 complete records can be stored
in up to 100 lots. Each lot can store log-on-demand records and/or continuous records with
different parameter configurations.

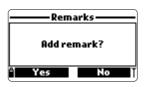


One Sample On Meter

Use this option to log one set of enabled measurement parameters to the meter memory.

- If there are no lots saved on the meter, press New to create
 a new lot. Use the keypad to enter the desired lot name and
 press Accept to confirm. Press OK to log the sample in the
 selected lot.
- If there are existing lots on the meter, the meter will suggest
 a lot to store the sample. Press OK to use the selected lot or
 Options to select a different lot. This will add the new sample
 data to an existing lot. A new lot can also be created by pressing
 New. Press OK to log the sample in the selected lot.
- On the "Remarks" window, select Yes to go to the Remarks screen. Press No to skip this option.
 - If **Yes** is selected, select a remark from the list, or press New to create a new remark.
- To return to the measurement screen, press **ESC**.

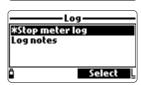
Log One sample on meter Start meter log Log recall Log notes Meter log Log one sample in: Horn pond Ok Options



Continuous Meter Log

- Select "Start meter log" to log the currently enabled parameters at the set logging interval on the meter.
- To set the logging interval, highlight "Start meter log" and press Options. The log interval time can set from 1 second to 3 hours. Press Modify and use the ▲/▼ keys and keypad to enter the desired log interval. Press Accept to confirm.
- Press **Select** to edit the lot, remark or tag.
- To stop the meter log, enter the log menu and select "Stop meter log".





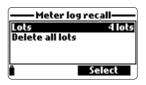
- Select "Meter log recall" to view logs that are stored on the meter. The meter will show the number of available lots. Select "Lots" to view or delete individual lots.
- Use the A/▼ keys to select the desired lot and then press
 View.
- The meter displays a summary of all data related to the selected lot: number of samples, memory space used, time and date of the first and last readings.
- Press View to display the sample details for each point. Use
 the ▲/▼ keys to change the sample number in the selected
 lot. The sample number is shown on the bottom right corner of
 the display.

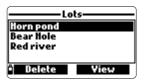
Notes: The values displayed for D.O. concentration, compensated conductivity and TDS are dependent on the coefficients defined in Parameter Coefficients in Setup menu (EC Reference Temperature, EC Temperature Coefficient, TDS factor and Salinity).

If parameter units or coefficients are altered, stored logs on this meter will be altered reflecting these changes. Save logs to a PC before altering parameters or coefficients.

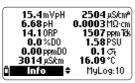
Details are available only for the enabled parameters.

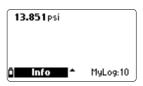
- Press Info to see record information for the current sample (time & date, remark or serial number (if available)).
- Press Data to return to the previous screen or Jump to select a different sample in the same lot. When Jump is pressed, a text box appears to insert the desired sample number.
- Press **ESC** to return to the menu.
- Choose "Plot" and the meter will create a list with all available parameters that can be plotted.
- Use the A/\times keys to select the desired parameter. Press **Select** to view the graph.

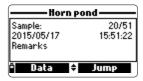








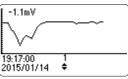




- Use the A/▼ keys to move the cursor in the graph and highlight a sample. The sample data are displayed below the graph.
- Press **ESC** to return to the parameter list.
- Press ESC again to return to the menu.

Note: The number of lot samples that can be plotted is limited by the display resolution. To view a complete graph download data to PC.

Jump to sample 30 01...57 records Accept



Delete all lots Do you want to perfom the current operation? Yes No

Delete all lots

- From "Meter log recall" choose "Delete all lots" and the meter will display the message "Do you want to perform the current operation?". Press Yes to delete or No to return to the previous screen.
- To return to the "Log recall" menu, press ESC.

Remarks

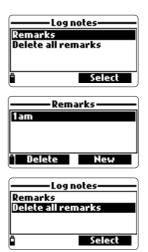
A remark can be associated with each sample.

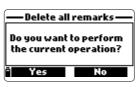
The meter can store up to 20 remarks.

- To add a remark, select "Log notes" from the Log menu, and then select "Remarks".
- The display shows a list of stored remarks.
- Press New to create a new remark, and use the keypad to enter the new remark in the text hox.
- Press Delete to delete the selected remark from the meter. If the
 deleted remark is used in an existing lot, the information will be
 still available in the lot data.

Delete All Remarks

 Select "Delete all remarks" to delete all remarks. The display will show the message "Do you want to perform the current operation?". Press Yes to delete or No to return to the previous screen.





Chapter 11 - PC CONNECTION MODE

The logged data from a probe or meter can be transferred to a PC using the HI9298194 Windows® compatible application software. HI9298194 offers a variety of features and on-line-help is available.

HI9298194 allows data to be imported into most spreadsheet programs (e.g. Excel $^{\circ}$, Lotus 1-2-3 $^{\circ}$). After the data has been imported into a spreadsheet, all features of the spreadsheet program can be used to analyze and graph the data.

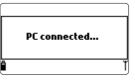
SOFTWARE INSTALLATION

- Type http://software.hannainst.com/
- Download the file HI9298194 application software.
- Extract and run the executable file to install the application.

METER TO PC CONNECTION

- With the meter OFF, disconnect the probe.
- Connect the USB cable to the meter and to a USB port on the PC.
- Turn the meter ON and the message "PC connected" will be displayed.
- Run the HI9298194 application software.
- Press Setting button on the top of the screen and select the measurement units you which your data to appear with.
- To access the meter data select the "Meter" button on the toolbar at the top of the screen.

The PC-Meter connection will be established and a new window will be displayed with meter data: status information (software version and date, SN, ID, battery level and free memory info), as well as a summary of logged

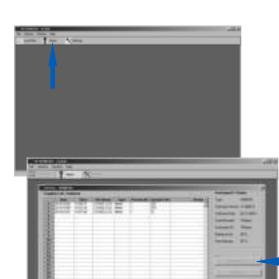


data lots.

The lots logged on the meter can be saved to the PC by pressing the "Download lot" button after

the desired lot is selected.
Once the lot has been downloaded, all the logged samples can be viewed.

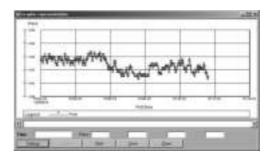
Windows® is a registered Trademark of "Microsoft Co."



Meter to PC data

- a. Select parameter units
- b. Select Meter from toolbar
- c. Select Lot



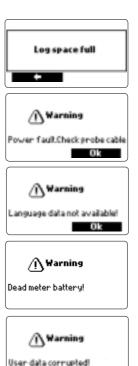


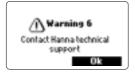
Chapter 12 - TROUBLESHOOTING / ERROR MESSAGES

H19819X displays error messages to aid in troubleshooting. Warnings are displayed for most issues, while Errors are displayed for critical issues. See the calibration chapter for messages that can occur during calibration.

Other messages are listed below.

- "Log space full" appears when the meter memory is full and additional data cannot be logged. Delete one or more lots from the meter (Log / Meter Log).
- "Power fault. Check the probe cable": this message may appear when powering up the meter with a probe connected. If the meter detects a high load on the probe connection this message is triggered. Check the probe cable. If the problem persists, contact your local Hanna Instruments Office.
- "Language data not available": this message appears when
 powering up the meter if the language file is not seen by the
 meter. Restart the meter to verify this is a true meter error. If the
 problem persists, contact your local Hanna Instruments Office.
- "Dead meter battery!": This message appears if the meter batteries are too low to power the meter and it will automatically turn off. Connect the charger if using rechargeable C batteries or replace the alkaline batteries to continue.
- "User data corrupted!": This message appears when
 powering up the user data stored on meter are corrupted.
 Restart the meter. If the problem persists, contact your local
 Hanna Instruments Office.
- "Warning x": Any other warning that appears at power-on is identified using a numeric code. Restart the meter. If the problem persists, contact your local Hanna Instruments Office. Some meter/probe features can be accessed but with no guarantee.
- "Errors x": Any critical errors that appear are identified using a numeric code, and the meter is automatically switched off. Contact your local Hanna Instruments Office.









The HI7698292 probe maintenance kit includes HI7042S (electrolyte solution for D.O. sensor), spare membranes with O-Rings for D.O. sensor, a small brush for cleaning EC, O-Rings for sensor connectors and a syringe with grease to lubricate these O-Rings.

General Maintenance

- Inspect all sensor connectors for corrosion and replace sensors if necessary.
- Inspect sensor O-Rings for nicks or other damage and replace sensor if necessary. Lubricate only
 with grease from kit.



Use only the supplied grease as some lubricants can cause the O-Rings to expand or affect the turbidity calibration standards.

- After prolonged storage or cleaning, calibration of the sensors is required.
- After use rinse the probe with tap water and dry it. The pH electrode bulb must be kept moist. Dry the D.O. and EC sensors.
- Check GLP data under "Status" to ensure the sensor is still functioning properly.

pH and pH/ORP Sensor Maintenance

- Remove the sensor protective cap. Do not be alarmed if any salt deposits are present. This is normal with pH/ORP electrodes and they will disappear when rinsed with water.
- Shake down the sensor as you would do with a clinical thermometer to eliminate any air bubbles inside the glass bulb.
- If the bulb and/or junction are dry, soak the electrode in HI70300 storage solution for at least one hour.
- To ensure a quick response time, the glass bulb and the junction should be kept moist and not allowed to dry. Store the sensor with a few drops of HI70300 storage solution or pH 4.01 buffer in the protective cap. Tap water may also be used for a very short period (few days).



Never use distilled or deionized water to store pH sensors.

• Inspect the sensor for scratches or cracks. If any are present, replace the sensor.

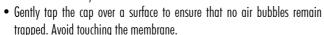
 Cleaning procedure: clean the sensor frequently by soaking it for 1 minute in HI70670 or HI70671 cleaning solution. After cleaning soak the sensor in HI70300 storage solution before taking measurements.

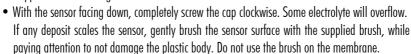
D.O. Sensor Maintenance (HI98194, HI98196 only)

For a top performance probe, it is recommended to replace the membrane every 2 months and the electrolyte monthly.

Proceed as follows:

- Unscrew the membrane by turning it counterclockwise.
- Rinse a spare membrane with some electrolyte while shaking it gently. Refill
 with clean electrolyte.





EC Sensor Maintenance (HI98195, HI98196 only)

- After every series of measurements, rinse the probe with tap water.
- If a more thorough cleaning is required, clean the sensor with the supplied brush or a non-abrasive detergent. Ensure that the two cylindrical holes in the sensor are free of foreign material.



The Hanna Instruments H1769819X have been designed for a variety of water quality measurements both in situ or in active deployments in urban or natural waters.

The H19819X systems may be used for discrete spot sampling with log on demand function or, continuous monitoring and logging. These data can be downloaded to a PC and plotted with logging software to obtain the graphical log needed for interpretation of the essential physical property of the aqueous body of water.

In all of these deployment situations data quality is dependent upon the site location, service intervals, amount of coatings, sedimentation and vegetation, and the actual installation. The probe may be installed in a horizontal bank (fixed installation) or a vertical suspension. The maximum depth rating of 20 m (65') for the probe should be adhered to.

Note: actual sensor specifications may be less.

The location must be accessible for the duration of the measurement (consider seasonal flooding, freezing and other acts of nature) when selecting a site. Many conditions may affect the quality of measurements.

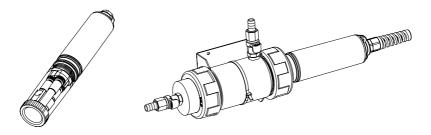
Select an installation site that is representative of the water body being monitored.

Avoid areas without adequate water circulation. To protect equipment it is best to avoid exposure to wind, foam, turbulence, air temperature gradients/sun, extended periods of high flow, extended periods of high sediment and floating debris. The standard operating procedures (SOP) for the data gathering must be upheld. This typically includes pre and post deployment checks of the sensors to validate data gathered between calibrations, upholding service intervals, and following any other site-specific procedures. Grab samples for laboratory analysis or spot sampling with another probe are addition ways to validate the measurements taken by unattended continuous logs.

The probe is suitable for installation in confined locations such as air vaults, river intakes, vertical wells, tanks, etc.. The streamline diameter of the probe permits insertion into 2" pipelines. Unlike probes that require a cable support for active deployments the probe can be manually lowered and raised by the cable due to it's superior strength member.

It is suitable for installation in open moving waters; rivers, streams, ditches (farmland drainage), conveyance canals, etc.. In these cases protecting the probe from debris is important. If the probe is suspended from a pier or bridge position it behind a support and anchor the cable/probe to a pipe. It is suitable for deployment in open waters; monitoring lakes, ponds, wetland basin, infiltration basins, bays. Schedule regular service to remove aquatic weed growth that may be interfering with representative water samples.

The probe is suitable for measurements in a flow cell. Pumping water to a flow-through monitoring station has obvious pros and cons. Typically a shelter is required to secure a pump, and flow chamber. A power requirement, shelter, pump maintenance and higher installation cost need to be considered. Freeze protection, security, and convenience of calibration and possibility of adding multiple measurement points and antifouling preconditioning systems are advantages to this type of installation.



General Guidelines for fixed installation:

- Select a water-sampling site that will allow collection of representative water samples.
- Position the probe so the sensor surfaces face toward the flow. This will minimize air bubble or fluid
 cavitation. Limit flow rate to moderate.
- Mount Probe 0 to 45° angle from vertical to avoid sensors (pH, pH/ORP) from becoming electrically discontinuous due to internal electrolytes flowing away from their internal cells.
- Install meter and probe where they will be accessible for maintenance as required.
- Regularly visit water sampling sites to: check for damage to sensors, the installation mountings, and the meter battery power.
- Remove aquatic weed growth that may be interfering with water sample collection.
- Set up devices and programs for water monitoring and sampling.
- If the probe is suspended from a pier or bridge ensure that it is protected from debris by positioning behind a support and anchoring the cable / probe to a pipe.
- Have access to spare sensors and proper range standard solutions or buffers.
- Strictly follow the established SOP's.
- Flow cell installation; Avoid trapped air. Maintain constant flow rate.

PROBES packed in carton box, without sensors or protective shield.

Code	Description
HI7698194/4	HI7698194 probe with 4 m (13.1′) cable.
HI7698194/10	H17698194 probe with 10 m (33.0') cable
HI7698194/20	HI7698194 probe with 20 m (65.6') cable
HI7698194/40	HI7698194 probe with 40 m (131.2′) cable
HI7698195/4	HI7698195 probe with 4 m (13.1′) cable
HI7698195/10	H17698195 probe with 10 m (33.0') cable
HI7698195/20	HI7698195 probe with 20 m (65.6') cable
HI7698195/40	H17698195 probe with 40 m (131.2') cable
HI7698196/4	HI7698196 probe with 4 m (13.1′) cable
HI7698196/10	HI7698196 probe with 10 m (33.0') cable
HI7698196/20	HI7698196 probe with 20 m (65.6′) cable
HI7698196/40	H17698196 probe with 40 m (131.2') cable

Note: Probes with different cable length are available upon request. Order protective shields separately.

METERS WITH PROBES

Code	Description
HI7698194	H198194 meter, probe with 4 m (13.1') cable, with pH/ORP, EC, D.O. sensors.
HI7698194/10	H198194 meter, probe with 10 m (33.0') cable, with pH/ORP, EC, D.O. sensors.
HI7698194/20	H198194 meter, probe with 20 m (65.6') cable, with pH/ORP, EC, D.O. sensors.
HI7698194/40	H198194 meter, probe with 40 m (131.2') cable, with pH/ORP, EC, D.O. sensors.
HI7698195	H198195 meter, probe with 4 m (13.1') cable, with pH/ORP, EC sensors.
HI7698195/10	H198195 meter, probe with 10 m (33.0') cable, with pH/ORP, EC sensors.
HI7698195/20	H198195 meter, probe with 20 m (65.6') cable, with pH/ORP, EC sensors.
HI7698195/40	H198195 meter, probe with 40 m (131.2') cable, with pH/ORP, EC sensors.
HI7698196	H198196 meter, probe with 4 m (13.1′) cable, with pH/ORP, D.O. sensors.
HI7698196/10	H198196 meter, probe with 10 m (33.0′) cable, with pH/ORP, D.O. sensors.
HI7698196/20	H198196 meter, probe with 20 m (65.6′) cable, with pH/ORP, D.O. sensors.
HI7698196/40	H198196 meter, probe with 40 m (131.2') cable, with pH/ORP, D.O. sensors.

SENSORS

Code	Description
HI7698194-0	pH sensor
HI7698194-1	pH/ORP sensor
HI7698194-2	Dissolved Oxygen sensor
HI7698194-3	EC sensor

CABLES, CONNECTORS, ACCESSORIES

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Code	Description
HI7698290	Short calibration beaker
HI7698295	Short protective shield
HI7698297	Long, quick release flow cell
HI7698292	Probe maintenance kit with H17042S (electrolyte solution for D.O. sensor), small brush, small hex key, O-Rings for D.O. sensor (5 pcs.), O-Rings for probe (5 pcs.) and syringe with grease to lubricate the O-Rings
HI76981952	Probe maintenance kit with small brush, small hex key, O-Rings for probe (5 pcs.) and syringe with grease to lubricate the O-Rings.
HI9298194	PC application software
HI920015	Micro USB cable, PC to meter

QUICK CALIBRATION SOLUTIONS

Code	Description	
HI9828-20	Quick calibration solution, 230 mL	
HI9828-25	Quick calibration solution, 500 mL	
HI9828-27	Quick calibration solution, 1 gal.	

pH BUFFERS

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HI5004	pH 4.01 buffer solution, 500 mL
HI5005	pH 5.00 buffer solution, 500 mL
HI5006	pH 6.00 buffer solution, 500 mL
HI5068	pH 6.86 buffer solution, 500 mL
HI5007	pH 7.01 buffer solution, 500 mL
HI5074	pH 7.41 buffer solution, 500 mL
HI5008	pH 8.00 buffer solution, 500 mL
HI5009	pH 9.00 buffer solution, 500 mL
HI5091	pH 9.18 buffer solution, 500 mL
HI5010	pH 10.01 buffer solution, 500 mL

ORP SOLUTIONS

Code	Description
HI7021L	ORP test solution, 240 mV $@$ 25 °C, 500 mL
HI7022L	ORP test solution, 470 mV @ 25 °C, 500 mL
HI7091L	Reducing pretreatment solution
HI7092L	Oxidizing pretreatment solution, 500 mL

pH/ORP MAINTENANCE SOLUTIONS

Code	Description
HI70670L	pH/ORP cleaning solution for salt deposits, 500 mL
HI70671L	pH/ORP cleaning and disinfecting solution for algae, fungi and bacteria, 500 mL
HI70300L	pH/ORP electrode storage solution, 500 mL

D.O. SOLUTIONS

Code	Description
H17040L	Zero oxygen solution
H17042S	Electrolyte solution for D.O. sensor, 30 mL
HI76409A/P	Spare membrane with O-Ring (5 pcs.)

CONDUCTIVITY STANDARD SOLUTIONS

Code	Description
HI7030L	12880 μ S/cm calibration solution, 500 mL
HI7031L	1413 μ S/cm calibration solution, 500 mL
HI7033L	84 μ S/cm calibration solution, 500 mL
HI7034L	80000 μ S/cm calibration solution, 500 mL
HI7035L	111800 μ S/cm calibration solution, 500 mL
HI7039L	5000 μ S/cm calibration solution, 500 mL

CERTIFICATION

All Hanna Instruments conform to the CE European Directives.



Disposal of Electrical & Electronic Equipment. The product should not be treated as household waste. Instead hand it over to the appropriate collection point for the recycling of electrical and electronic equipment which will conserve natural resources.

Disposal of waste batteries. This product contains batteries, do not dispose of them with other household waste. Hand them over to the appropriate collection point for recycling.

Ensuring proper product and battery disposal prevents potential negative consequences for the environment and human health. For more information, contact your city, your local household waste disposal service, the place of purchase or go to www.hannainst.com.



Recommendations for Users

Before using this product, make sure it is entirely suitable for your specific application and for the environment in which it is used. Any variation introduced by the user to the supplied equipment may degrade the meters' performance. For yours and the meter's safety do not use or store the meter in hazardous environments.

Warranty |

HI98194, HI98195 and HI98196 meters are warranted for two years (sensors, electrodes and probes for six months) against defects in workmanship and materials when used for their intended purpose and maintained according to instructions.

This warranty is limited to repair or replacement free of charge. Damages due to accidents, misuse, tampering or lack of prescribed maintenance are not covered. If service is required, contact your local Hanna Instruments Office. If under warranty, report the model number, date of purchase, serial number and the nature of the problem.

If the repair is not covered by the warranty, you will be notified of the charges incurred. If the instrument is to be returned to Hanna Instruments first obtain a Returned Goods Authorization (RGA) number from the Technical Service department and then send it with shipping costs prepaid. When shipping any instrument, make sure it is properly packed for complete protection.

Hanna Instruments reserves the right to modify the design, construction or appearance of its products without advance notice.

World Headquarters

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MAN98194 Printed in ROMANIA